

**NATIONAL HEALTH MISSION**

**STATE PROGRAM MANAGEMENT UNIT**

**19A, VISHAL COMPLEX, VIDHAN SABHA MARG, LUCKNOW- 226001**

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**Corrigendum**

In reference to the RFP for “Project Management Unit for Implementation of DVDMS and strengthening of Drug Supply Chain in UP” for which the tender notice was published on 11 Nov 2015, the pre bid meeting was held on 26 November 2015 at SPMU conference Hall in Lucknow. On the basis of queries received, changes to RFP have been approved as mentioned below:

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| **S.No.** | **Document** | **Section** | **Old Clause** | **New Clause (Change highlighted if any)** | **Clarification (if any)** |
| 1. | Part III | 1.6.3 – **Deliverables and Timelines** | **Roll out of DVDMS at Healthcare facilities** Coordination of Roll out of DVDMS at all healthcare facilities. Closure status of issues to be tracked and follow up to be done by PMU and consolidated status to be reported in Monthly Status Report. In case the rollout of system cannot happen due to factors outside the control of PMU, the payment for this deliverable will be removed from total cost. | **Roll out of DVDMS at Healthcare facilities** Coordination of Roll out of DVDMS at all healthcare facilities. Closure status of issues to be tracked and follow up to be done by PMU and consolidated status to be reported in Monthly Status Report. **In case the rollout of the system cannot happen due to factors outside the control of PMU, a designated committee under NHM will decide upon the payment for this deliverable to PMU** | NHM will ensure all the necessary support and coordination for infrastructure and manpower |
| 2 | Part III | 1.6.3 – **Deliverables and Timelines** | **Training and Usage effectiveness of Staff at Health facilities** Planning and monitoring the staff training along with tracking the usage of DVDMS at healthcare facilities. Monthly status reports on issues and follow ups.In case the rollout of system cannot happen due to factors outside the control of PMU, the payment for this deliverable will be removed from total cost. | **Training and Usage effectiveness of Staff at Health facilities** Planning and monitoring the staff training along with tracking the usage of DVDMS at healthcare facilities. Monthly status reports on issues and follow ups.**In case the usage of the system cannot happen due to factors outside the control of PMU, a designated committee under NHM will decide upon the payment for this deliverable to PMU** | Usage of DVDMS at a facility will be measured on the basis of following* Indent generation through DVDMS
* Acknowledgement through DVDMS
* Issue to Patient through DVDMS
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| 3 | Part III | 1.6.3 – **Deliverables and Timelines** | **Hiring of 3rd party logistics provider**Develop and execute the RFP for 3rd party logistics provider | **Hiring of 3rd party logistics provider**Develop and execute the RFP for 3rd party logistics provider.**This deliverable and related payment will come into effect only when decision of outsourcing of logistics services has been approved by the government.** |  |
| 4 | Part III | 1.6.3 – **Deliverables and Timelines** | **Drug availability at healthcare facilities** Monitor drug availability at health facilities and assist CMSD/UPMSC in purchase order planning. In case this deliverable cannot be completed due to factors outside the control of PMU, the payment for the same will be released on condition that the factors have been adequately highlighted by PMU |  | Drug availability at a health facility will be measured as ( 100% - No. of stock out medicines in a month as a % of total essential Medicines) |
| 5 | Part III | **1.7 – Schedule 2 Service Level Agreement Detailed penalty Matrix** | **Roll out of DVDMS at Healthcare facilities** Coordination of Roll out of DVDMS at all healthcare facilities. Closure status of issues to be tracked and follow up to be done by PMU and consolidated status to be reported in Monthly Status Report. In case the rollout of system cannot happen due to factors outside the control of PMU, the payment for this deliverable will be removed from total cost. | **Roll out of DVDMS at Healthcare facilities** Coordination of Roll out of DVDMS at all healthcare facilities. Closure status of issues to be tracked and follow up to be done by PMU and consolidated status to be reported in Monthly Status Report. **In case the rollout of the system cannot happen due to factors outside the control of PMU, a designated committee under NHM will decide upon the payment for this deliverable to PMU** | NHM will ensure all the necessary support and coordination for infrastructure and manpower |
| 6 | Part III | **1.7 – Schedule 2 Service Level Agreement Detailed penalty Matrix** | **Training and Usage effectiveness of Staff at Health facilities** Planning and monitoring the staff training along with tracking the usage of DVDMS at healthcare facilities. Monthly status reports on issues and follow ups.In case the rollout of system cannot happen due to factors outside the control of PMU, the payment for this deliverable will be removed from total cost. | **Training and Usage effectiveness of Staff at Health facilities** Planning and monitoring the staff training along with tracking the usage of DVDMS at healthcare facilities. Monthly status reports on issues and follow ups.**In case the usage of the system cannot happen due to factors outside the control of PMU, a designated committee under NHM will decide upon the payment for this deliverable to PMU** | Usage of DVDMS at a facility will be measured on the basis of following* Indent generation through DVDMS
* Acknowledgement through DVDMS
* Issue to Patient through DVDMS
 |
| 7 | Part III | **1.7 – Schedule 2 Service Level Agreement Detailed penalty Matrix** | **Hiring of 3rd party logistics provider**Develop and execute the RFP for 3rd party logistics provider. In case the hiring of 3rd party logistics provider is not approved by govt., the payment for this deliverable will be removed from total cost | **Hiring of 3rd party logistics provider**Develop and execute the RFP for 3rd party logistics provider. **This deliverable and related payment will come into effect only when decision of outsourcing of logistics services has been approved by the government.** |  |
| 8 | Part III | **1.7 – Schedule 2 Service Level Agreement Detailed penalty Matrix** | **Drug availability at healthcare facilities** Monitor drug availability at health facilities and assist CMSD/UPMSC in purchase order planning. In case this deliverable cannot be completed due to factors outside the control of PMU, the payment for the same will be released on condition that the factors have been adequately highlighted by PMU |  | Drug availability at a health facility will be measured as ( 100% - No. of stock out medicines in a month as a % of total essential Medicines) |
| 9 | Part I | 2.3.2– **Eligibility to bid** | **Legal Entity and Statutory Registrations**The bidder should be a company or Firm or Trust or Society registered in India or consortium of the same. | The bidder should be a company or Firm or Trust or Society or **Limited Liability Partnership** registered in India or consortium of the same |  |
| 10 | Part 1 | 2.3.2 – **Eligibility to bid** | **Project Experience*** The bidder should have completed or have experience in Project management consultancy for union/state/UT government or PSU projects relating to either of the following.
* Supply chain projects (involving Procurement/Distribution/Inventory Management)

OR * System integration (involving Testing/ Maintenance/ Roll out of IT Systems)

The projects should be for a minimum duration of 1 year and meet anyone of the following criteria:* One project costing not less than INR 3 Crores

OR* Two projects costing not less than INR 1.5 Crores each

OR* Three projects costing not less than INR 1 Crore each

Bidder should submit of the following:a. Project Completion Certificate from the client b. the PO/Work Order issued by the client | **Project Experience*** The bidder should have completed or have experience in Project management consultancy for union/state/UT government or PSU projects relating to either of the following.
* Supply chain projects (involving Procurement/Distribution/Inventory Management)

OR * System integration (involving Testing/ Maintenance/ Roll out of IT Systems)

The projects should be for a minimum duration of 1 year and meet anyone of the following criteria:* One project costing not less than INR 3 Crores

OR* Two projects costing not less than INR 1.5 Crores each

OR* Three projects costing not less than INR 1 Crore each

**Projects ongoing for a minimum duration of 1 year from date of issue of purchase order can be considered. Bidder should submit auditor certified proof of payment for last deliverable for consideration of such projects**.Bidder should submit of the following:* PO/Work Order issued by the client
* Project Completion Certificate or **auditor certified proof of payment of the last deliverable**
 | Consultancy projects that comprise project monitoring of the System Integrator and successful rollout of the IT system would be also be considered. |
| 11 | Part I | 3.2.3 – **Technical Evaluation Criteria** | Projects completed in Supply Chain with Union/State/UT government or PSUs in India with minimum duration of one year.Supporting documents required• Project Completion Certificate from the client • PO/Work Order issued by the client | Projects completed in Supply Chain with Union/State/UT government or PSUs in India with minimum duration of one year.**Projects ongoing for a minimum duration of 1 year from date of issue of purchase order can be considered. Bidder should submit auditor certified proof of payment for last deliverable for consideration of such projects.**Supporting documents required* PO/Work Order issued by the client
* Project Completion Certificate or **auditor certified proof of payment of the last deliverable**
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| 12 | Part I | 3.2.3 – **Technical Evaluation Criteria** | Projects completed in Public Healthcare with Union/State/UT government or PSUs in India with minimum duration of one year. Supporting documents required• Project Completion Certificate from the client • PO/Work Order issued by the client | Projects completed in Public Healthcare with Union/State/UT government or PSUs in India with minimum duration of one year .**Projects ongoing for a minimum duration of 1 year from date of issue of purchase order can be considered. Bidder should submit auditor certified proof of payment for last deliverable for consideration of such projects.**Supporting documents required* PO/Work Order issued by the client
* Project Completion Certificate or **auditor certified proof of payment of the last deliverable**
 |  |
| 13 | Part I | 3.2.3 – **Technical Evaluation Criteria** | Projects completed in System Integration(involving Rollout of IT systems) with Union/State/UT government or PSUs in India with minimum duration of one yearSupporting documents required• Project Completion Certificate from the client • PO/Work Order issued by the client | Projects completed in System Integration(involving Rollout of IT systems) with Union/State/UT government or PSUs in India with minimum duration of one year.**Projects ongoing for a minimum duration of 1 year from date of issue of purchase order can be considered. Bidder should submit auditor certified proof of payment for last deliverable for consideration of such projects.**Supporting documents required* PO/Work Order issued by the client
* Project Completion Certificate or **auditor certified proof of payment of the last deliverable**
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| 14 | Part I | 2.3.2 **Local Presence** | Either bidder should have an office in Lucknow, Uttar Pradesh on the date of submission of the bid or the bidder needs to open an office in Lucknow within 15 days from the date of issue of Letter of Intent and same must be communicated to the issuer for future correspondence.  |  | The PMU team will be based out of Lucknow. In case the bidder doesn’t have a local office in Lucknow, the project office at Lucknow can be considered as Local office. |
| 15 | Part I | 7.1 **Covering Letter for Proposal submission** | I/ We further certify that no investigation by a regulatory authority is pending either against us or against our Associates or against our CEO or any of our Directors/ Managers/ employees. | I/ We further certify that no investigation by a regulatory authority is pending either against us or against our Associates**in India** or against our CEO or any of our Directors/ Managers/ employees. |  |
| 16 | Part I | **Datasheet - 17** | Last date for submission of Bid (the “Proposal Due Date”) 15/12/2015 till 11 am | Last date for submission of Bid (the “Proposal Due Date”) **5/01/2016 till 11 am** |  |