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| **Timely Reimbursement of entitlement and compensations** |
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| **Policy Name :**  | **Timely Reimbursement of entitlement and compensations** |
|  |
| **Date of implementation :**  |   |
| **Approved By :**  |  ***Superintendent in Chief / Chief Medical Superintendent*** |
|   | Name : |
|   | Signature :  |
|
|   |
| **Reviewed By:**  | ***District Hospital Quality Assurance Team (Incharge / Member)*** |
|   | Name : |
|   | Signature :  |
|
|   |
| **Issued By:**  | ***SiC / CMS / Quality Manager*** |
|   | Name : |
|   | Signature :  |
|
|   |
| **Responsibility of Updating :**  | ***Head Of Department***  |
|   | Name : |
|   | Signature :  |
|   |
| **Last Date of Updating** |   |
|  |   |

1. **Purpose:** To define the scope of services being provided by the hospital for timely reimbursement of entitlement and compensations to the beneficiaries
2. **Scope** : Hospital wide
3. **Policy:**

**In hospital, for pregnant women JSY and JSSK Yojana is present in which following are the Free Entitlements for pregnant women:**

* Free and cashless delivery
* Free C-Section
* Free drugs and consumables
* Free diagnostics
* Free diet during stay in the health institutions
* Free provision of blood
* Exemption from user charges
* Free transport from home to health institutions
* Free transport between facilities in case of referral
* Free drop back from Institutions to home

**The following are the Free Entitlements for Sick newborns till 30 days after birth.This has now been expanded to cover sick infants**:

* Free treatment
* Free drugs and consumables
* Free diagnostics
* Free provision of blood
* Exemption from user charges
* Free Transport from Home to Health Institutions
* Free Transport between facilities in case of referral
* Free drop Back from Institutions to home

Some extra benefits like **Cash Assistance for Institutional Delivery as per GoI:**

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| --- | --- | --- | --- | --- |
| Category  | **Rural Area**  | Total  | **Urban Area**  | Total  |
|   | Mother’s Package  | ASHA’s Package  | Rs.  | Mother’s Package  | ASHA’s Package  | Rs.  |
| LPS  | 1400  | 600  | 2000  | 1000  | 200  | 1200  |
| HPS  | 700  |  200  | 900  | 600  |  200  | 800  |

**Note 1:** Importantly, such woman in both LPS and HPS states, choosing to deliver **in an accredited private health institution** will have to produce **a proper BPL** **or a SC/ST certificate** in order to access JSY benefits. In addition she should **carry a referral slip from the ASHA/ANM/MO and the MCH - Janani Suraksha Yojana (JSY) card.**

**Note 2:** ANM / ASHA / MO should make it clear to the beneficiary that Government is not responsible for the cost of her delivery. She has to bear cost, while choosing to go to an accredited private institution for delivery. She only gets her entitled cash.

* In LPS and HPS States, BPL pregnant women, aged 19 years and above preferring to deliver at home is entitled to cash assistance of Rs. 500/- per delivery. Such cash assistance would be available only upto 2 live births and **the disbursement would be done at the time of delivery**. The rationale is that beneficiary would be able to use the cash assistance for her care during delivery or to meet incidental expenses of delivery.
* Generally, an amount of Rs. 250/- may be earmarked for the delievery to ASHA. It is, however, upto the State Government to determine the scale of transport assistance. It may be ensured that the incentive to ASHA which is part of ASHA package should not be less then 200/- per delivery facilitated by her, in addition to the transactional cost of around Rs.150/- per delivery for escorting and staying with the mother in the health centre. It may be mentioned that ASHA would get cash benefit only if she accompanies the pregnant woman to the health centre.
* Generally for non-emergent patient
* 1 Rs. OPD registration
* Free supply of drugs
* Free services of selected lab investigation(list should be present at Registration Counter)
* **Special treatment** for diseases like TB, Cancer, Kidney Transplant, Liver Transplant and by-pass surgery etc. are provided in specialized centers.
* For providing these policy into the facilities these facilities were present in the IEC form at the walls of the hospitals in patient area
* For Severe or other Healthcare facilities like surgeries and Long treatment
1. Employees can avail medical reimbursement by submitting the medical reimbursement form duly filled in along with the cash bills to the HR department.
2. The bills shall be verified by the HR department and will be approved by Manager- HR and forwarded to the Accounts Department for payment