

## Detailed monitoring report of DH ETAWAH

DWH Etawah shares the same premises with DH Etawah, therefore a functional cattle catcher, intact boundary fence and parking area is also shared. The facility has sufficient number of stretchers and wheel chairs at the entrance which have been transferred from DH.

### OPD

OPD was overcrowded and crowd management of was improper. Hand Sanitation was not available and the examination room was in a very poor conduction. Examination couch was rusted, without a draw sheet and the Kelly's pad was lying reversed and was uninflected. No yellow bucket was there. Gloves were thrown indiscriminately on the floor. Bleaching solution was not prepared. Inchargeopd was totally unaware of the requirements of an examination room.



## **HIV COUNSELOR**

Records improper, room not clean, sample collection room also dirty, improperly arranged color coded bins not available, bleaching solution not prepared, lab waste management not known to the technician. Temperature record check was done in May, 2016 by the counselor who was equally ignorant about infection prevention practices. Hand sanitizes was not available anywhere in the facility.

FP and adolescent counselor both were working satisfactorily, records were proper.



## **LabourRoom**

Layout was improper outsourced staff was not in uniform. No signage of restricted entry was found patients were not given LR areas no slippers were provided for LR. Umbu bag was not kept in covered in tray. Infant resuscitation tray was full of dirt. Hand sanitizer areas not available protocols and posters related of management of III state of labour and high risk management were not there, neither the staff was aware of it.

## **Post Operative Room**

Beds were very closely kept. No proper intake output records were available.Used bottles were still hanging. Attendants were sitting on the bed with the patients. No draw sheets were available.



### **Operation Theatre**

Proper zoning was not there. Attendants were sitting in the corridor and the door was left open. Dust and Dirt was found everywhere. OT was in a pathetic condition. One patient had been operated at the time of visit. Staff was tying a T-binder made of dirty cloth given by the attendant. Another case was being operated and the OT door was open. Personal belongings of the staff were kept inside the OT. No color coded bins were available, used gloves were kept in a basket on the floor in the middle of OT. A dirty wooden stool was also there. None of the class IV employees were wearing uniform or ID cards.



### **Sterilization Room**

It was a complete disaster. Autoclave had no functional pressure gauge or thermometer. No chemical indicators were being used. Staff could not tile anything



regarding true process of autoclaving. No record of autoclaving was available. A gas stove, cylinder and kettle were kept inside the sterilization room. Staff told that it was used regularly preparing team for the staff.



## Pharmacy

It was in satisfactory condition. All drugs were available instruction for proper stock out record maintenance was given.

## Store room

4 Room were found full of all necessary equipments, examination tables, chairs, stretchers wheel chairs, dust bins, Colored bins, drip stands, beds etc. were kept inside. Instructions were given to make all usables available.

CMS stated that all gaps will be filled within 10 days.



**SNCU:**

Uncut Syringes were seen

Loose hanging wires in Breast feeding Corner







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## Hospital upkeep:

- Premises has a secured boundary with functional cattle trap at the entrance
- Hospital has contract with Pest Control India Ltd. For Pest, Termite and Rodent .All records Available
- Separate Parking for 108/102Ambulances, Staff, Attendent and Specially Abled Patients is Available



Work No. 2601	Date 14/04/14	Code 3003	PCI
Name: Dr. BHINARA AMBERKAR			
Address: CHANDRA, CHANDRA, CHANDRA			
Contract No. 130008			
Site of Work: CHANDRA, CHANDRA, CHANDRA			
Client: Dr. Bhinara Amberkar			
Contractor: Dr. Bhinara Amberkar			
Contract Value: 100000			
Contract Period: 12 Months			
Contract Start Date: 14/04/14			
Contract End Date: 14/04/15			
Contract Status: Active			
Contract Type: Pest Control			
Contract Description: Pest Control			
Contract Location: CHANDRA, CHANDRA, CHANDRA			
Contract Contact: Dr. Bhinara Amberkar			
Contract Phone: 9811105659			
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- Hospital has front side and backyard landscape with fenced green areas and small herbal garden.
- No water Logging and well maintained open areas.
- All ramps Railed



- Rain Water Harvesting
- Emergency/ Fire exit
- Fire Safety:
- Intact fence all around the hospital. Fire extinguisher were filled. Date of Refilling was entered in all the equipments. All staff trained. Alive demo was given by the staff o hoe to handle the fire extinguisher







Hospital has 24x7 water supply. A functional R.O system has been provided for attendants and staff. A functional rain water harvesting system. Hospital promotes water conservation. Wherever there is a tap; there is a signage saying that “Don’t waste water”.





Facility has sufficient stock of Mosquito Nets, No water logging and well maintained open areas.





**ILR** has both external/ internal thermometer. Ice packs are frozen



### **Pharmacy Store**

A color coded waste chart was available at the entrance of main store. Cleanliness in the store was commendable. No medicine carts were on the floor

### **NRC:**

A beautiful neat and clean NRC was there. 6Patients were admitted at the time of visit. Food was being prepared in hygiene conditions



### **Burn Ward**

A well equipped burn ward with proper dressing room and a bath tub was there. Toilets were railed.



### **Trolley Bay:**

A zoned trolley bay is there in the facility with sufficient number of trolleys

### **Toilets:**

All toilets were clean with functional tap and wash basin with soap.

## **Sanitation & hygiene**

Hospital floor and fixture are conducive of effective cleaning. Cleaning staff has fixed schedule and supervised regularly by check lists placed at all toilets. Toilets are railed and a low level washbasin is provided for elderly, specially abled patients on wheels chains and children.

Blood/ Mercury spill kits were available at all nursing station. A demonstration of blood spill management was given by the staff currently.

An effective 3 bucket system with very innovative squeezing device is used in the facility. An onsite demonstration was given by the staff on daily.



### Waste management practices:

New color coded BMW rooms have been made utilizing last years 'KAYAKALP' award money. Hospital observe BMW protocols as defined in BMW Rules 2016. Hospital has valid authorization for BMW from PCB. BMW disposal is done by CWTF.

Staff is aware of hazardous and Bio Medical Waste Management. Bio Medical Waste is stored in a well planned store away from patient care area and disposed through CWTF. Solid general waste is disposed through Municipality and for liquid waste management hospital has its own STP

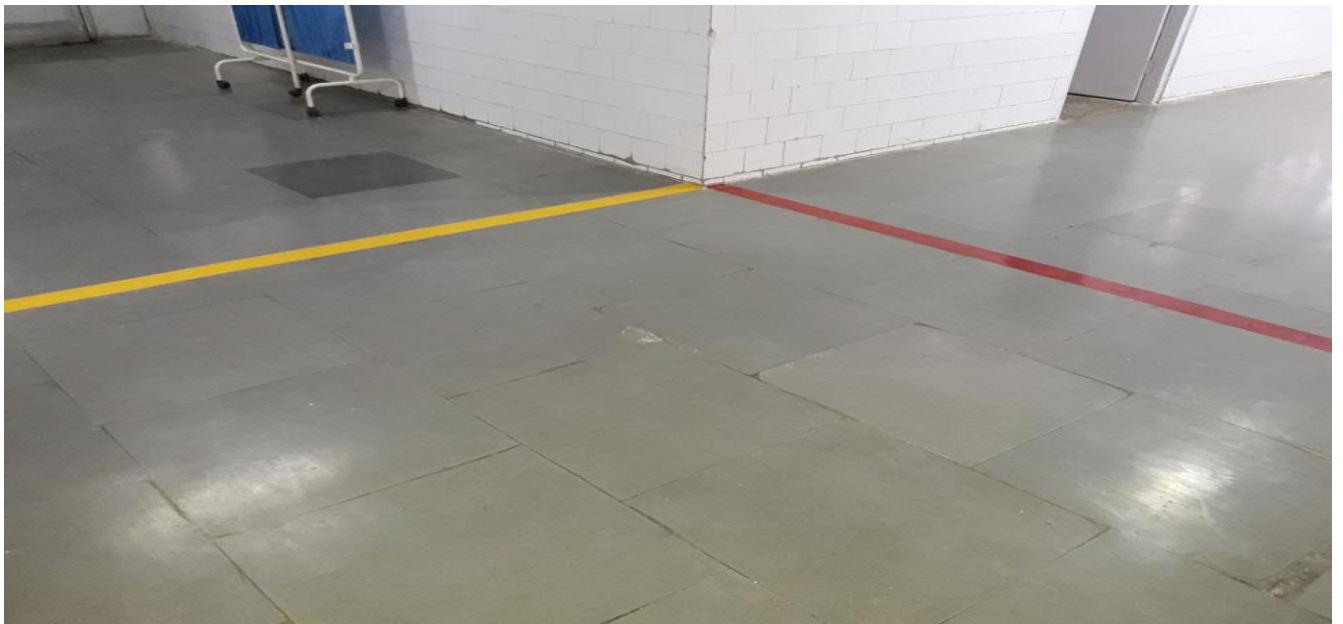




## **Infection control practices**

Hospital promotes hand hygiene & use of PPE. Staff is trained for it. Chlorine solution is prepared and used for decontamination at every work station in each shift. Autoclave protocols are followed in OT. Spill management and barrier nursing is strictly observe. Hospital has a designated infection control nurse and committee. Regular meetings are done and properly documented. ATR is available.

An anti microbial policy is framed and implemented at the facility on the basis of NCDC Guideline 2016 Active and Passive surveillance for HAI is a regular processes. Hospital staff is immunized against Hep-B. Hospital is introducing Radix AMR8 solution (Quaternary Ammonium Compound) in place of Formalin and Carbolic acid to avoid carcinogenic effect.



## **Support services:**

Facility has adequate stock of bed sheets which are changed daily. Surgical patients are given. Water testing is done at state institute Lucknow. Storage tanks are cleaned at regular interval and chlorinated. All records are Available.

Hospital kitchen is located in a separate block. Which is smoke free and fly proof. Food is distributed through covered trolleys. Kitchen staff has monthly medical check-up. Stool test of staff is done every 6months. Staff has been vaccinating against Hepatitis-B. It was advised by us to give them Tab. Albendazole 400mg every 6 months.



- Hospital has robust crowd management system, only one attendant is allowed with a patient in IPD and a pass is issued.
- Hospital Out Source following services-
- Casual Workers
- High end Pathology Test for GYAN Pathology
- Cleaning end Gardening
- Laundry
- Termite Pest end Rodent Control
- CWTF
- Ambulance Services
- All these services are monitored regularly .

### **Hygiene promotion practices**

- Members of RKS meet at regular interval, Local NGOs give their services for the cleanliness of the hospital.
- IEC is available at various places regarding hand hygiene, Swachata Abhiyan use of toilets, water conservation etc.
- Cleanliness and infection control committee monitors hygiene activites. Staff is trained for BMW management, Infection control, Spill management, Hand hygiene, Disaster management and Communication skills etc. Hospital has dress code for all the cadres of staff and Identity cards are issued to them. Staff Behaviour is very good and is dedicated for work.







- Under the able leadership of CMS , the hospital has become
- very popular among the public and they are reverting back to the facility .
- A day before the visit, members of the yearly exhibition committee had visited the facility and were very pleased by the ambience, cleanliness and the services provided. They have offered to provide donation for further improvement.
- Earlier state bank has donated wheel chairs and stretchers , which have been shared by DWH.

#### **Utilization of Kayakalp Money:**

- BMW Rooms constructed
- Nursing station developed
- Unique 3 bucket system with squeezer
- The hospital is a role model for others.
- Frequent training regarding IP & hygienic promotion ensured for the staff by the quality consultant to sustain the best practices of the hospital which are worth sharing with other hospitals across the state.