

Supervision Visit Report of Balrampur District

A visit of District Balrampur by state level NRHM team was conducted from 6th June to 8th June in compliance of orders of Mr Amit Kumar Ghosh, Mission Director , UPNRHM.

State NRHM Team:- Dr PK Srivastava, DGM, UPNRHM
Mr Arvind Kumar Tripathi, Consultant,UPNRHM
Mr Arun Srivastava,Programme Coordinator,UPNRHM

Places Visited :- CHC Tulsipur
PHC Balrampur Rural
Sub Centre Rampur bandhusra
Village Rampur bandhusra & chulhabhari

Persons Met:- Mr Ajai Kant Saini, ADM,Balrampur
Dr Kamal Ashraff,Superintend,Tulsipur & Staff
Dr Ashok Kumar, MOIC,Balrampur Rural & Staff
Dr BL Rastogi, ACMO(NRHM),Balrampur
Mr S Mani, DPM,Balrampur
(Not able to meet District Magistrate, Additional Director & CMO because they were out stationed during visit period)

Status of District Balrampur:-

Balrampur is one of the 25 high focus districts of state in which the health indicators are very low .The district stands at 69th position among 75 district of UP based on composite index of health indicators. The situation of district in terms of some important indicators-(source AHS 2011-12) :

Indicator	Status	Position among 75 districts
Institutional Deliveries	16.8%	75 th Lowest
Crude Birth Rate	35.6%	74 th Second Lowest
IMR	89	73 rd Third Lowest
Crude Death Rate	10.6	72 nd Fourth Lowest
MMR	367	71 st Fifth Lowest

This suggests that institutional deliveries and family planning measures need serious interventions apart from other health and family welfare services

VISIT SUMMARY

Key findings of the visit and suggestions about urgent required action

1. Effective supervision system and weekly review meeting lacking at every level .Implementation of supervision system as GOI norms discussed with Dr BL Rastogi,ACMO , needs to be followed.
2. Building condition,IEC displays,Citizen Charter,Waste disposal in very poor condition.They need much improvement.
3. Family planning programs (Oral pills,IUCD,Sterlization and their record maintenance) in very pity condition.They need to be streamlined.
4. ANC registration,ANC checkup,institutional deliveries,JSY payments & post partum care are very poor.They require serious efforts.

Detailed Visit Report

Day One – 06/06/2013

Reached Balarampur at 4.00 pm .Meeting was held with DPM and telephonic discussion with CMO (CMO was out of station). Briefed them purpose and nature of visit.

Out of two FRU(DWH and Tulsipur). FRU tulsipur was selected for visit. 24*7 PHC (non FRU) Balarampur rural selected for visit. Visit of sub centre and 2 villages on day 3 also planned.

Day Two – 07/06/2013

A- CHC-Tulsipur ,District-Balarampur

Sl No	Observation	Suggestion/Action Taken
1	Out of 31 staff 2 on casual leave(Aleem Khan,ophthalmic Assistant:Shakuntala Devi,ward aaya) Dr Mohd Tarik went on casual leave for 29/5/13&30/5/13 and has not come to hospital till date.Dr Sarika Sahu came to hospital at 11.30.Arun kumar,HS is absent without information.CL Register was not properly maintained.	Superintendent asked to take necessary action. Proper maintenance of leave register suggested.
2	JSY payments are delayed for 2 to 3 months. Payment of one case of 24/11/12 is still pending according to JSY register .The cheque has been issued but the cheque is not available in the office	This is a serious condition. Superintendent asked to serious action.
3	No supportive supervision plan existing for block.	Supervision plan according to Government of India norms suggested to superintendent ACOMO Dr PL Rastogi for all blocks of the district as well as District level officers.
4	Proper weekly staff meeting and ASHA meeting not held.	Superintendent asked for regular and effective meetings.The same required at all blocks of district.
5	Internal condition of buildings not in satisfactory condition.White wash,wall writings,electrical wiring and electrical fittings need much improvements.	Superintendent asked to take necessary action.
6	Piped water system is existing but not functional.	Superintendent asked to make it functional
7	3 toilets of which 2 were found locked and one was seen which was in very dirty situation and does not has piped water system	Superintendent asked to take necessary action
8	No toilet attached with Labor room	Superintendent asked to take necessary action
9	Ward not clean,no fan and window glasses found broken .male and female wards were not separate.	Superintendent asked to take necessary action
10	Blood storage unit not functional	Superintendent asked to take necessary action
11	Open pit for waste disposal	Superintendent asked to make proper

		arrangements
12	Labor room does not has BP instrument, Stethoscope and adult weighing machine.	These instrument were made available in labor room during the visit.
13	Labor room has 3 delivery table but only one Kallis Pad.	Superintendent asked to take necessary action
14	No record found for Admission in NBSU, sick children referred, pregnant women referred, ANC registration, IUCD insertions, maternal death, neonatal death, infant death, Zero dose BCG, Hepatitis B, OPV	Superintendent asked to make start record keeping for these in future.
15	MCTS workplan not generated and Data operator not aware about this.	DPM asked to take training of all data operators.
16	Diet under JSSK is not provided after 31 march, 13. DPM informed that the situation is same in whole district.	CMO expected to take necessary action.

B. PHC-Balrampur rural

Sl No	Observation	Suggestion/Action Taken
1	CL Register was not properly maintained.	Proper maintenance of leave register suggested.
2	JSY payments are marginally delayed.	MOIC asked to necessary action.
3	No supportive supervision plan existing for block.	Supervision plan according to Government of India norms suggested to MOIC.
4	Proper weekly staff meeting and ASHA meeting not held.	Superintendent asked for regular and effective meetings.
5	Internal condition of buildings not in good condition. White wash, wall writings, need improvements.	MOI asked to take necessary action.
6	Toilets attached to JSY ward locked. MOIC informed that it is not functional.	MOIC asked to take necessary action
7	Open pit for waste disposal	MOIC asked to make proper arrangements
8	MCTS entries only 14%(2 Sub centre in april and 16 in may).	MOIC asked to streamline this activity.
9	Diet under JSSK is not provided after 31 march, 13. DPM informed that the situation is same in whole district.	CMO expected to take necessary action.
10	Alternate vaccine delivery plan not present at PHC	MOIC asked to take action.

Day Three – 08/06/2013

A. Rampur Bandhusara---Sub Centre

Sl No	Observation	Suggestion/Action Taken
1	Contractual ANM Reema Singh comes to sub center only two or three days per week and only for one or two hours.	Administrative and necessary corrective action at block and district level needed
2	No running water supply and power backup and no official electricity connection.	MOIC to look into the matter.
3	Eligible couple register, MCH register, Proper	ANM instructed to maintain these

		arrangements
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	delivery register, JSY payment register, VHSNC meeting register not maintained.	registers
4	ANM informed that AMG fund not transferred to Sub center account. Payment made from block level.	CMO look in to matter and check the situation in other blocks also.
5	Pregnancy testing Kit, OCP,ECP, sanitary napkins sugar testing kit not available at sub centers	MOI/c should take necessary action
6	No record of IFA distribution, deliveries at home, breast feeding, birth defects, sick children referral, Pregnant women referral , IUCD insertion, neonatal death account at the sub center	MOI/c should take necessary action for compliance in entire block.
7	BP instrument, hemoglobin instrument, urine albumin instrument not available at sub center	MOI/c should take necessary action for entire block
8	No proper biomedical waste disposal system and color coded bins	MOI/c should take necessary action.
9	Status of IEC display is very poor	ANM instructed for proper display of IEC materials.

B-Kandbhari (SC- Chulhabhari)---RI session site

Sl No	Observation	Suggestion/Action Taken
1	Hub cutter, BP instrument & Tab paracetamol, updated counter folio of MCP card, MCT S register, red & black polythene bags not available at site.	MOI/c & ANM to take necessary action
2	ANM not giving 4 key massages to beneficiaries at session points.	MOI/c should take necessary action
3	VHND session are not organized in proper manner and roster & meeting register also not available	MOI/c should take necessary action

B- Rampur Bandhusra & Chulhabhari villages

Sl No	Observation	Suggestion/Action Taken
1	VHNSC meeting not taking place and no register maintained.	MOIC and CMO to take necessary action
2	Pradhan and members not well aware about different funds available at VHSNC level.	MOIC and CMO to take necessary action


10/6/13
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