



## National Rural Health Mission, Uttar Pradesh

### Field Visit Report: Allahabad

#### Team Members:

1. Dr AB Singh, DGM, NP Cell, SPMU, NRHM, U.P.
2. Dr Bhartendu Sharma, Consultant, NP Cell, SPMU, NRHM, U.P.
3. Arun Kumar Srivastava, PC, EMTS, SPMU, NRHM, U.P.
4. Vineet Kumar Srivastava, PC, RI, SPMU, NRHM, U.P.

**Duration and dates of visit:** 3 Days; 16 May 2013 to 18 May 2013

#### Day One - 16/05/2013

Reached Allahabad at 6.00 pm and meeting was held with CMO, ACOMO- NRHM, DPM & DCM to brief them about the purpose and nature of visit.

Out of two FRUs other than DWH, CHC Handia was selected for visit as it was noticed that the CHC had performed well in C-Sections in year 2011-12 but the no. has recently dropped considerably in year 2012-13.

24\*7PHC Saidabad was selected as it showed high delivery load but no drop back facility was being provided under JSSK..

#### Day Two -17/05/2013

#### CHC Handia Dist-Allahabad

Observation –	Suggestion /Action Taken
Electricity with power backup- FRU has received 25 KVA Genset but it has not been installed, inverter was functional in OT and Labour room.	CMO Allahabad was briefed on this issue and he assured that genset will be installed very shortly.
Running water supply – FRU has water tank and motor but taps were broken and water supply was not managed properly.	Suggested Superintendent for repairing of taps from RKS.
Toilet for male & Female – Toilet were very dirty	Suggested Superintendent to give instruct sweeper to clean toilet regularly and properly. In the meeting with CMO it was emphasized that only one sweeper is not enough for a huge campus like CHC Handia.
Toilet was attached to labour room but it was not clean.	Suggested Superintendent & staff nurse to give instruction to sweeper to clean toilet regularly and properly.
Ward & bed sheet were dirty and overall the campus of CHC was also dirty.	Suggested Superintend & staff nurse to keep the wards and bed sheet clean.

*Vineet*

*Sharma*

*AB Singh*

In Year 2011-12 total 50 C- Sections were performed but in Year 2012-13 only 07 C Sections were performed	Superintendent told that earlier MS Gyne was posted but for last one year 1 MBBS LMO is posted & she is not EmOC trained. CMO assured to make some local arrangement on call basis so that C-section can increase.
Citizen Charter was not displayed	Suggested superintendent to look after it
ANC Register was not maintained	Suggested LMO & superintendent to ensure maintenance of ANC register
Diet was not being provided as the provider who got the tender was not providing the service	Suggested Superintendent and CMO for involving any SHG for food supply.
Higher risk pregnancy is not being managed at FRU	Suggested to get LMO Trained in EMOC.
AMG Expenditure, RKS expenditure could not be seen because accountant was attached to CMO office.	Suggested CMO to arrange accountant at FRU.
Two ambulances and one 108 emergency ambulance was present at FRU of which one ambulance was standing idle because of minor repair needs.	Asked Superintendent to get it repaired & make it functional or return back to the CMO Office if not required at the FRU.
Complaint & suggestion box was not available there	Suggested Superintend to install a complaint & suggestion box for grievance redressal
Mother of a baby, resident of Mandar Village was present at CHC to collect JSY cheque, when she was asked about her ANC checkups it was found that she has not received any ANC or any single dose of TT	<b>ANM Maya Rai was contacted on phone and instructed to immunize the child and provide post natal care to mother. On follow-up on 20/05/2013 DPM Allahabad has informed that the child has received due vaccine.</b>

### PHC Saidabad Dist-Allahabad

Observation	Suggestion /Action Taken
Complaint suggestion box was placed on a rack inside MOIC Chamber , which was not visible and accessible	MOIC was suggested to place complaint & suggestion box at an easily approachable place.
One contractual MBBS LMO & one Ayush LMO were posted but they were not trained.	Suggested MoIC to get the LMO BEmOC trained.
No Drop back Facility is being provided in the JSSK due to non availability of Vehicle.	In the meeting with CMO it was briefed that extra ambulance standing in Handia which require very minimum repair may be provided to PHC Saidabad. CMO called the concerned Clerk and instructed him to arrange Ambulance for the PHC. <b>On follow-up on 20/05/2013 DPM Allahabad has informed that order has been issued by CMO to provide</b>

*June 21*

*Sharma*

*Abdigh*

	<b>ambulance to PHC Saidabad</b>
Alternate vaccine Delivery system was not functional and vaccine was delivered by ASHA	Asked MoIC to arrange for vaccine delivery system. .
JSY payment was done through Bearer cheque after submission of Photo ID & Address proof.	
For washing and laundry service local washer man was outsource.	

**Day Thirid-18/05/2013**

**Sub Center –Andava , Dist-Allahabad**

<b>Observation</b>	<b>Suggestion /Action Taken</b>
Electricity power backup was not available	ANM told that inverter sent for repair and will be functional soon.
Sick children referred, IUCD insertions, No. of Children provided Vit-A, & Quarterly report was not maintained	Instructed ANM to maintain it in future
Expenditure of Untied fund was not done	ANM told that Pradhan is under treatment at SGPGI Lucknow for last 2 years.
Pipeline Water supply was at center but no proper facility to store the water in overhead tank	Suggested to ANM to purchase Tullu pump from untied fund/AMG.
Complaint and suggestion box was not available	Instructed MOIC / ANM to make arrangement of complaint box at center.

**R.I Session & VHNC – Mahraura Dist- Allahabad**

- RI Session was being held at Aganbadi Center.
- Beneficiaries were called by ASHA.
- Vaccine logistic from block to center done by ASHA.
- There was no Vit –A, ORS packet, weighing and BP machine
- Counter file of immunization card was not maintained properly.
- The first meeting of VHNC is held on 18/05/2013 in last six month
- No member was informed prior to meeting.

**Village pradhan Chanri Devi and his son were briefed about importance of meeting and was advised to call the meeting on regular basis.**

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