Supportive Visit report of Basti and Santkabir Nagar districts
(09.06.2015 to 12.06.2015)

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As per letter No. SPMU/N.H.M./M&E/2015-16/04/798 dated: 18.05.2015, SPMU of MD, NHM team visited districts Basti & Santkabir Nagar. Some of the salient features of the different health facilities visited in Basti & Santkabir Nagar, the corrective measures taken on the spot are mentioned below.

District – Basti

1. District Women’s Hospital (DWH), Basti visited on 10 June, 2015
   - The labour room did not have attached toilet.
   - The expiry injections found in labour room and SNCU.
   - The labour room was equipped with a functional new born care corner.
   - Amboobag not functional in labour room

     ![Image of a hospital facility]

   - Although the infrastructure was well maintained the DWH was lacking in adequate human resources and trained professionals. The CMS complained about lack of availability of trained manpower.
   - The sterilization room was unclean and appropriate sterilization techniques were not used.
   - The JSY ward offered one day stay with food supplies.
   - Record keeping is very poor, ANC & PNC Register were not found.
   - RKS Meeting not held as per guideline.
   - Timing of health facility was not displayed
   - Colored ultrasound machine is available but radiologist not posted there.
   - Blood storage unit established but not functional due to non availability of HR.
   - 24x7 electricity supply is damage since last 6 Months.

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2. CHC Vikramjot visited on 09 June, 2015

- Expiry injections found in delivery room.
- Under JSSK Programme free diet not provided to beneficiary. Under JSSK programme food distribution record was not available in facility.
- RKS Meeting not held in FY 2015-16 (last RKS Meeting held on 22.4.2015) RKS Meeting record not maintained in RKS register.
- EDL list and timing of health facility was not displayed in facility.
- Under JSSK, diet record was not available in facility.
- Beneficiaries are not staying for 48 hours in facility.
- Protocol posters, immunization schedule and JSSK entitlements were well displayed at the CHC. There was general cleanliness in the facility and the infrastructure was well maintained.
- The labour room was unhygienic and ill maintained. Macintosh in the labour room were not clean and worn out. The radiant warmer is in working condition but has not been installed.
- Five trays were not available in the labour room.

2. CHC Kaptanganj Basti visited on 09 June, 2015

- The facility running 24X7 but JSY ward not established. Under JSSK Programme free diet are not being provided to beneficiaries and record are also not available.
- RKS Meeting not held in FY 2015-16. RKS Meeting record not available.
- Five trays were not available in labour room. Magnesium Sulfate injection not available at facility.
- Radiant warmer not functional.
- EDL list and timing of health facility not mentioned in facility.
- 48 hours beneficiary not stay in facility.
- Facility for oxygen administration not operative.
Supportive Supervision of RI & VHND Programs, in Sub-Centre Odwara house of Kunjal Prasad, visited on 10/6/2015

- Record keeping was very poor.
- Due list not available in the session.
- Five ML disposable syringe not available in the session.
- After vaccination syringe were not destroyed by hub cutter.
- All vaccine not available in sufficient quantity.
- RI session was in progress on 10/6/2015 at the subcenter Odwara. An updated due list was not available with the ANM and RI session was conducted successfully.
- The ANM had the various vaccines and various other logistics adequately available.
- VHND Program was also in session on 10/6/2015 at house of kunjal prasad, and the ANM, ASHA & AWW was present.
- The ANM successfully provided services such as providing TT vaccinations to pregnant women and vaccinations to children as well and distribution of IFA tablets to adolescent girls.

District - Santkabir Nagar

3. District Combind Hospital (DCH), Santkabir Nagar visited on 12 June, 2015
- The labour room did not have attached toilet.
• The labour room was equipped with a functional new born care corner.
• Although the infrastructure was well maintained the DCH was lacking in adequate human resources and trained professionals.
• The JSY ward offered women one day stay with one time food supplies.
• Record keeping is very poor, RKS, ANC & PNC Register were not found.
• RKS Meeting not held in FY 2015-16.
• Timing of health facility was not displayed
• Six tray not Properly maintain in labour room.
• Curtains were not on window
• Blood storeg unit stablist at CHC Khalilabad still not transfered to DCH.
• SNCU was not functional.
• Out of 163 only 30 JSY beneficiery payment done in FY 2015-16.
• IFA Tablets and VT-A, are not available in facility

2. CHC Khalilabad visited on 11 June, 2015
• RKS Meeting not held in FY 2015-16 (last RKS Meeting held on 22.4.2015)
• RKS Meeting record not maintains in RKS register.
• Under JSSK diet record not available in facility.
• Staff do not ask to beneficiary for stay 48 hrs and breastfeeding.
• Protocol posters, immunization schedule and JSSK entitlements were well displayed at the CHC.
• The labour room was unhygienic and ill maintained it was full with very bad smell of plasenta.
• Five tray not available in labour room. The labour room did not have attached toilet.
• Lack of coordination in staff.
• Timing of health facility and list of services available not displayed.
• Under JSSK Programme free diet not provided to beneficiary.
• Record keeping was not proper.
• Grievance redresal system was not available.
• There was not any waste disposal mechanism.
• RKS Meeting not held in FY 2015-16. RKS Meeting record not available.

• Five tray proper not maintain in labor room. Magnesium Sulfate injection not available at facility.
• NBCC Not functional as per Guidline.
• The labour room did not have attached toilet.
• RKS Meeting not held in FY 2015-16. RKS Meeting record not available.
• Staff do not ask to beneficiary for stay 48 hrs and breastfeeding within hour.
• ASHA payment not done in FY 2015-16.
• EDL list was not displayed at proper place.
• Timing of health facility not mention in facility
• 48 hours beneficiary not stay in facility.
• Protocol posters, immunization schedule and JSSK entitlements were well displayed at the facility.

Sub-Centre Maghar, visited on 11/6/2015

• Subcenter building was in very poor condition.
• The expiry injection found in labour room and SNCU.
• There was 24X7 power backup and water supply was not available.
• Hub cutter was non functional.
• Inj. Magnesium sulphate, Oxytocin, Misoprostol tablet not available.
• Record keeping was very poor and mostly record were not found.

• Toilet was in very bad condition like non functional.
• No any IEC displayed at subcenter.

Supportive Supervision of RI & VHND Programs, on 10/6/2015 at the AWW Centere Serpur
• RI session was in progress on 10/6/2015 at the AWW Centere Serpur, VHND Program was also in session on 10/6/2015 at AWW Center Serpur, and the ANM, ASHA & AWW was present.

• After vaccination syringe were not destroyed by hub cutter.

• The ANM had the various vaccines and various other logistics adequately available.

• The ANM successfully provided services such as providing TT vaccinations to pregnant women and vaccinations to children as well and distribution of IFA tablets to PW and adolescent girls.