Visit Report of Sitapur

Visiting Team

1 Dr PK Srivastava, DGM, EMTS, SPMU, NRHM, Lucknow
2 Dr Shaima Kamal, Consultant, EMTS, SPMU, NRHM, Lucknow
3 Mr Ved Prakash Tripathi, PC, IEC, SPMU, NRHM, Lucknow

1 DWH Sitapur visited on 26th May, 2015

Salient observations and corrective measures recommended:

1 Wards cleanliness in satisfactory condition. Attendants to patients were lying on the floors of the wards. They were instructed to leave the wards. Condition of bed sheet not satisfactory. The external part of building is in good condition.
2. 7 Trays as per MNH toolkit not present, some trays were prepared during visit duration and asked to prepare rest for future. IEC displays not present outside labor room. Superintendent asked to take necessary action.

3. JSY payments could not be released timely due to implementation of PFMS. DPM was asked to take the issue to DHS for resolving the account related problems.

4. Agency hired for BMW disposal which is collecting the wastes on alternate days. Color coded bins are in use. Superintendent asked to take necessary action.

5. No proper display of free services or JSSK available at CHC. Superintendent asked to take necessary action.

6. RKS records were not shown due to non availability of person handling the records. DPM was asked to check the records later on and intimate.

7. Operation theatre was in good condition and all emergency trays were present.
8 Suggestion box present in the DWH. No maintenance of records regarding complaints received and disposal status.
2 CHC Mishrikh visited on 26th May, 2015

Salient observations and corrective measures recommended:

1. Display of 5X5 matrix and other protocol posters not followed. Superintendent asked to get them printed and displayed.

2. EDL list displayed and updated.

3. Wall writing for 108 and 102 present but not as per the norms. Superintendent asked to get it displayed.
4. Wards clean and without curtains. Superintendent asked to take necessary action.

5. Citizen Charter and other information like JSY & immunization etc. were not properly displayed.

6. Storage of drugs is systematic & 24 X 7 running water supply is available and separate quarter for MO's & S/N are available.

7. No TV in JSY ward. Superintendent asked to take necessary action.

8. JSY payments are implemented through PFMS. There is difficulty in transfer of incentives due to problems from bank sides. DPM was asked to take up this issue.

9. 7 Trays as per MNH toolkit not present. IEC displays not present outside labor room. Superintendent asked to take necessary action.

10. Agency hired for BMW disposal which is collecting the wastes. The waste are collected every 4th to 5th day which is not acceptable. Placenta is disposed in a open pit. DPM asked to coordinate with the CMO and ensure proper waste disposal.

11. No proper display of free services or JSSK available at CHC. Superintendent asked to take necessary action.

12. RKS records were not shown due to unavailability of concerned person. DPM was asked to check the records later on and intimate.

13. Cleanliness in OT is very unsatisfactory & Emergency Tray was not present. OT light is not working.

14. Stock availability banner displayed but not filled in the cold chain room.
1. Complaints about 102 NAS not working at night and drivers refusing to pick up patients at nights. No record is maintained of patients who are brought to hospital for ANC checkups. Superintendent was advised to maintain records.

2. Instructions given to do wall writings at the hospitals according to the GoI guidelines.

3. Rogi Kalyan Samiti was not registered according to the revised norms. Instructions were given to the DPM to get the RKS registered according to the new norms.

4. HMIS/MCTS uploading and feeding not regular and up to date. Superintendent instructed to regularise this.

5. Executive committee meetings are being held but the Governing body meetings are not being held. Instructions were given to conduct these meetings regularly.

6. Essential drug list was well maintained.
7 There was a closed pit to dispose off needles and sharp objects. The top of the opening of the pipe used for disposal was covered by a cloth rather than a cap.

8 Hospital waste collected by the hired agency on alternate days. Superintendent informed that the waste generated by the hospital is collected in a closed room from where the agency collects. On inspection of hospital premise general waste was found scattered in the open area.

4. Routine immunization- session visited village Gopalpur, site Jakhrava on 30th May, 2015

1 ANM and ASHA were available at the site mentioned in the micro plan and had conducted vaccinations.

2 Vitamin A and JE vaccines were not available at the site, Superintendent instructed to ensure availability at the earliest.

3 BP instrument present but not functional properly. ANM was not aware of correct procedure to take the blood pressure. She was given spot training.
4. Weighing machine not available at the session site.
5. Hub cutter was present and functional.
6. Counter file of MCP cards not available at the session site.
7. Anganwadi workers don't take part in RI sessions of 5th Saturday/Wednesday. DPM suggested taking up this issue at district level and ensuring their involvement in these sessions.

Copy to following for necessary action:

1. Mission Director NHM, Lucknow.
2. Additional Mission Director, NHM, Lucknow
3. GM, M&E, SPMU, NRHM, Lucknow.
4. AD, Lucknncw Division.
5. Divisional PM, Lucknow Division.
6. CMO, Sitapur.
7. DPM, Sitapur.
8. Concerned Superintendents