Compiled report of 3 teams who visited the District during 25th Oct to 28th Oct 2017

District: Kanpur Dehat

1- Dr Hari Om Dixit, GM RBSK,RKSK
2- Dr. Pankaj Saxena, DGM, FP
3- Dr. Anand Agrawal, DGM, RKSK
4- Dr. Arpit Srivastva, Consultant, RI
5- Mr. Prabhaker Tiwari, Consultant, MH
6- Mr. Abhishek Yadav, Consultant, NP
7- Mr. Tarun Bhardwaj, Consultant, Quality Assurance
8- Mr. Dinesh Pal Singh, PC, EMTS
9- Mr. Veenit Srivastav, PC, Ayush
10- Mohd Firoz, PC, RBSK

Following are the observation points, that are still pending and have to be addressed by District before CRM Visit. Consensus was gathered among the above team members on following points:-

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Key Points observed</th>
<th>Gaps Persisting observed</th>
<th>Action to be taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Signages and Board in Main gate</td>
<td>No signage present on road. Facility name not painted at entrance.</td>
<td>Signages and Board in Main gate to be placed.</td>
</tr>
<tr>
<td>2</td>
<td>General Cleanliness : Safety and Security</td>
<td>Very Poor</td>
<td>General Cleanliness to be ensured</td>
</tr>
<tr>
<td>3</td>
<td>Citizen Charter</td>
<td>Not available still at most of the facilities</td>
<td>To be ensured</td>
</tr>
<tr>
<td>4</td>
<td>Wards and Stores</td>
<td>Poorly managed. Registers not maintained.</td>
<td>Wards and Stores to be managed and maintained properly.</td>
</tr>
<tr>
<td>Waiting Area</td>
<td>IECs not displayed.</td>
<td>Poorly maintained. Updated and rational</td>
<td>Poorly maintained and unclean.</td>
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<tr>
<td>5</td>
<td>Drinking water</td>
<td>Drilling water facility not proper and identified place is dirty at many facilities.</td>
<td>Drilling water not clean.</td>
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<tr>
<td>6</td>
<td>Toilets</td>
<td>Toilets to be maintained and cleaned.</td>
<td>Toilets not maintained and unclean.</td>
</tr>
<tr>
<td>8</td>
<td>IEC Display</td>
<td>IEC Display not displayed.</td>
<td>IEC Display not displayed.</td>
</tr>
</tbody>
</table>
|                      | 2 to 3 days.  
|----------------------|-------------------------------------------------
|                      | - Hepatitis B birth dose is not ensured at birth.
|                      | - Non Functional CCE present at few facilities.  
|                      | Birth dose to be ensured before discharge from facility.
|                      | Removal of non functional CCEs.  
| RBSK & RKSU         | - RBSK registers not maintained.  
|                      | - Microplan not matching with Register.  
|                      | - Log Books not maintained properly  
|                      | - WifS register not available in School  
|                      | Update Microplan and logbooks to be maintained properly.  
|                      | Ensure WIFS Register availability.  
| National Program     | NLEP- ASHA Payment not updated  
|                      | RNTCP-Dots provider payment not updated at CHC/PHC level.  
|                      | NVBPCP-No Microplan for spray, No MDA plan, No line listing of Hydrocoel cases, no reporting of AES/JE cases, no fever help desk, Asha Payment not done, no stock book for Chloroquine/Primaquine, no dengue test kits at CHC level.  
|                      | Isolation wards for AES/JE not available  
|                      | IDSP- format is available but not filled as per OPD register  
|                      | ASHA / Dots provider payment should be updated  
|                      | Microplan/ MDA plan /Record maintenance / drug availability/ testing kits to be made available at each facilities.  
|                      | To ensure isolation wards for AES/JE.  
| AYUSH                | Ayush Medicines shortage at facilities.  
|                      | Ayush wing is unclean and not well maintained as well as lack essential commodities.  
|                      | No Unani Doctors posted at AYUSH wing.  
|                      | Irrational deployment of HR at Facilities i.e. Posted AYUSH doctors and pharmacists differ in their pathies.  
|                      | To ensure medicine availability and rational deployment of HER at facilities.  
|                      | AYUS wing to be maintained and clean.  
| Bio Medical Waste    | Staff not oriented for BMW and infection prevention not in practice.  
|                      | BMW collection shades were not as per  
|                      | Staff to be orient for BMW and infection prevention methods and ensure its practices.  
<table>
<thead>
<tr>
<th></th>
<th>norms. Waste (placenta, etc) are disposed openly within the facility premises. Colour coded bins not available as per norms. Mask, gloves, boot, apron etc not available</th>
<th>Ensure BMW collection shades/pits, colour coded bins as per norms.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance services</td>
<td>Allotted ambulances to Kanpur Dehat (102---- 28, 108-----17, ALS---2) not available in the location. Expired medicines and non availability of medicines and consumables in the ambulances. Fire kits not available in the ambulances</td>
<td>Ensure availability of Ambulances. Ensure availability of medicines and consumables within the ambulances.</td>
</tr>
<tr>
<td>KAP of Staff</td>
<td>Thematic Knowledge about programs, Motivation among the staff is poor and Infection Prevention practices is not being followed.</td>
<td>Ensure Orientation and practices to the staff.</td>
</tr>
</tbody>
</table>

**Note:** Motivation among the District health official is still lacking, that have to be addressed at utmost preference. All the above points have been shared with CMO on 28/10/2017.

1. Dr. Hari Om Dixit, GM RBSK, RSKS

2. Dr. Pankaj Saxena, DGM, FP