# CONTENTS

| Acknowledgements                              | Page No. |
| List of Acronyms                              |          |
| List of tables and Figures                    |          |
| Fact Sheet                                    |          |
| Executive Summary                             |          |

## CHAPTER-I INTRODUCTION

1.1 Background                                    I 1
1.2 Rationale for the present Study               I 1
1.3 Objectives of the study                       I 2
1.4 Methodology                                   I 2
1.4.1 Study Area                                  I.2
1.4.2 Research techniques and tools               I 3
1.4.3 Sampling Design                             I 4
1.4.4 Training of survey teams                    I 6
1.4.5 Data Collection                             I 6
1.4.6 Quality Assurance                           I.6
1.4.7 Data entry, analysis and reporting          I 7
1.5 Organization of the Report                    I 7

## CHAPTER-II HOUSEHOLD AND RESPONDENT CHARACTERISTICS

2.1 Socio-Economic Characteristics of eligible women and spouse I 1
2.2 Demographic characteristics of respondent    II 2
2.3 Household amenities                            II 3
2.4 Household assets                               II 5

## CHAPTER-III ANTENATAL AND DELIVERY CARE

3.1 Registration for any ANC services             III 1
3.2 Antenatal care checkups                       III 2
3.2.1 Number and Timing of first antenatal checkup III 3
3.2.2 Type of antenatal checkups                   III 4
3.2.3 Antenatal health care provider              III 5
3.3 IFA Supplementation                            III 5
3.3.1 Source of IFA supply                        III 6
3.4 Tetanus Toxoid Injections                      III 7
3.4.1 Full ANC                                     III 8
3.4.2 Sources of Tetanus Toxoid injections         III 9
3.5 Information received from ASHA on ANC and natal care III 9
3.5.1 Information provided on antenatal checkups   III 9
3.5.2 Information provided during antenatal visit on pregnancy complications III 11
3.5.2 Information given on birth preparedness     III 11
3.6 Awareness about JSY and monetary incentives   III 12
3.6.1 Source of Information about JSY              III 12
3.6.2 Information given by ASHA                    III 13
3.7 Place of Delivery                              III 14
3.7.1 Assistance in delivery                      III 15
3.7.2 Type of Delivery                            III 16
3.7.3 Reasons of not going for institutional delivery
3.8 Quality of care at the facility before and after the delivery
3.8.1 Checkup done after reaching health facilities for delivery and time taken
3.8.2 Health personnel who did the checkup
3.8.3 Problem faced at the Govt. health facility
3.8.4 Satisfaction with the services received at Govt. health facility
3.8.5 Checkup of newborn baby by doctor in Govt. health facility
3.8.6 Advice given by any health worker on newborn care issues during ANC/PNC visit

CHAPTER-IV POST NATAL AND NEWBORN CARE
4.1 Initiation of Breastfeeding
4.2 Pre-lacteal feed given before initiation of breastfeeding
4.3 Time of bathing the baby after delivery
4.4 Administration of BCG and Polio 0 dose before discharge from hospital
4.5 Postnatal care visits
4.5.1 Type of advice/services received during PNC visits
4.5.2 Type of complication faced by mother during PNC period
4.5.3 Referral by ASHA for complications faced
4.5.4 Type of complications faced by child within 6 weeks of delivery
4.5.5 Referral by ASHA for complications faced by child
4.6 Family planning advice received during stay at health facility

CHAPTER-V UTILIZATION OF JSY BENEFITS AND PROCESSES
5.1 Arrangement of transport
5.1.1 Person who made payment
5.2 Receipt of JSY Incentive
5.2.1 Number of visits made to receive the incentive
5.2.2 Time taken in release of JSY incentive
5.2.3 Help received in getting JSY incentive
5.2.4 Problem faced in getting JSY incentive
5.3 Satisfied with benefits received under JSY
5.4 JSY incentive received by BPL mothers who delivered at ‘Home’
5.4.1 Place of delivery of all BPL mothers covered in the study
5.5 Receipt of JSY Incentive by BPL mothers
5.5.1 Help received in getting JSY incentive
5.5.2 Problems faced in getting JSY incentive
5.5.3 BPL mothers satisfied with JSY incentive

CHAPTER-VI PROVIDERS PERSPECTIVE ON JSY SCHEME THEIR ROLE IN ITS IMPLEMENTATION AND VIEWS ON BOTTLENECKS
6.1 Role and responsibilities of ACMO and MO-Incharge
6.2 Planning and Monitoring
6.3 Provision of transport for pregnant women under JSY
6.4 IEC activities for Demand Generation
6.5 Recent initiatives to augment JSY scheme
6.6 Disbursement of funds to ASHA and beneficiaries
6.7  Barriers and bottlenecks in uptake of institutional deliveries  
6.8  Findings based on interviews of ASHA  
6.8.1  Profile of ASHA  
6.8.2  Population covered by ASHA  
6.8.3  Interaction with ANM  
6.8.4  Occasion/place where met and purpose of interaction  
6.8.5  Interaction with community and number of home visits  
6.8.6  Issues on which counsel women during home visits  
6.8.7  Counseling of pregnant women and assistance given  
6.8.8  Information given to pregnant women/family members on institutional delivery and benefits by ASHA and ANM  
6.8.9  Messages given regarding birth preparedness  
6.9  Counseling of women on postnatal and newborn care  
6.9.1  Advice regarding timing of postnatal checkups after delivery  
6.9.2  Knowledge about immediate newborn care  
6.9.3  Postnatal health conditions for which refer the women  
6.9.4  Health condition when newborn was referred to a hospital  
6.10  Care given to mother and newborn at facility  
6.10.1  Time taken to conduct preliminary checkup and health personnel  
6.10.2  Type of services provided to mother and newborn  
6.10.3  Problems faced at the facility related to institutional deliveries  
6.11  Role specific to JSY services  
6.11.1  Role in helping women to avail JSY services  
6.11.2  Role in conduct of institutional deliveries  
6.11.3  Arrangement of transport  
6.11.4  Person who spent money on arranging transport  
6.11.5  Problems faced in arranging transport  
6.11.6  Help provided to mothers in payment of incentive  
6.12  Status of financial disbursement to ASHA under JSY  
6.12.1  Time taken in release of payment  
6.12.2  Mode of Payment  
6.12.3  Problems faced in getting payment  
6.12.4  Perceived reasons to prefer home deliveries despite monetary benefit offered under JSY for institutional deliveries  

ANNEXURE (Research Instruments)

XXX