

Pre CRM Visit Report For District Bahraich

Duration of the Visit: 23rd Sep 2019 – 28th Sep 2019

State & Division Team Members

1. Mr. Prabhakar Shakya, Technical Consultant-MIS
2. Mr. Navneet Kumar Mishra, Data Analyst-MIS
3. Mr. Tamal Basak, Data Analyst-MIS
4. Mr. Amit Kumar, Div. M&E Officer, Division: Devipatan

DH (02) & Blocks-Facilities (12) Visited

District Hospital, District Women Hospital, CHC-Jarwal, CHC-Kaiserganj, PHC-Shivpur, CHC-Mahasi, CHC-Tejwapur, CHC-Visheshwarganj, CHC-Payagpur, CHC-Chhtaura, CHC- Huzoorpur , CHC Motipur-Mihirpurwa, CHC Charda-Nawabganj, CHC Nanpara-Balha and CHC Phakharpur .

Observations

Findings	Action required	Corrective Status/Action To Be Taken
Internet Connectivity Problem found in all Block PMUs	Availability of internet connections as per ISP connectivity strength in all block PMUs	Suggestion given to DPM, MoICs and BPMs
Computer System with UPS and Printing facilities not found in most of the places provisioned under HMIS/RCH Head. For data entry and printing facilities DEO dependent on DPMU/private shops.	Computer System with printing facility must be functional using funds allocated under HMIS/MCTS Head for maintenance & Management of Computer Systems in BPMU Office.	Respective BPMs and BAMs are instructed to utilize the available funds to make computer systems functional.
Records for AMC and using antivirus services are not available.	AMC and antivirus protection is essential for smooth functionality of computer systems.	
RCH Register and source data of beneficiaries not found at data entry points for registration/updating Pregnant Women and	Data entry/record updation on RCH portal must be carryout in daily routine.	Team has given orientation and detailed training on RCH & HMIS Portal and relative documentation required.

Tamal *Navneet* *Amit*

Findings	Action required	Corrective Status/Action To Be Taken
child on RCH portal. RCH ID is also not generated for available records.		
Physical documentation on Annual Infra & Monthly MIS reporting formats are not found in most of the places.	Need to maintain month wise hard copy of HMIS formats for physical documentation.	Team has given orientation and detailed training on RCH & HMIS Portal and relative documentation required. Documentation standards are explained and under guidance documentation completed.
Registration of PW/Child is very low against target.	Need to achieve maximum registration w.r.t target in PWs registration and Child registration.	Instructed to MCTS operators to achieve maximum registration against target on RCH portal.
Printed copy of RCH/HMIS/Block Profile/Progress Status is not present on MOICs Room/Notice Board.	Two notice boards (1 for MOIC room and other for BPM Unit with updated status of block including RCH Status, HMIS Status etc.	Completed under guidance of the team.
Fund utilization under Mobility support at Block level found zero.	Need to visit health facilities under block using mobility support activity funds.	Instructed to DEOs for visit facilities under Mobility support.
In Block Kaisarganj and Payagpur sufficient space is not available for BPM Unit to operate.	For smooth operations sufficient space is required.	Team suggested MOIC to arrange sufficient space under available resources.
BPMU staff is not getting monthly remuneration on time from several months.	Need to Follow up with DAM	Team instructed to DAM and BAM for timely release of remuneration.
Data validation committee is formed in all blocks/DH. Committee meeting register is not maintained as per guidelines. Due to shifting and unavailability of ARO, validation register not found in Nanpara and Mihirpurwa.	Need to conduct Data Validation committee as per protocol.	Team Inform to MOIC and orient to BPMs/DEOs to maintain meeting register as guidelines.

[Handwritten signatures]

Findings	Action required	Corrective Status/Action To Be Taken
Validation committee is not formed in DWH.	Formation of Validation Committee is mandatory requirement for data quality.	Team initialize the formation process and suggested to schedule the Validation Committee meeting asap. Instructed to Hospital Manager for conducting Validation committee meetings.
Computer system provided for DVDMS to blocks not found operational in most of the blocks.	For operationalizing DVDMS portal at CHC level computer system must be installed and operational.	Team initializes the installation of computer system and start operations on DVDMS portal with concerned officials.
Training on DVDMS portal is given to Chief Pharmacist / Pharmacist of district hospitals but staff of CHCs/Block PHCs are not trained on DVDMS.	Need training to Chief Pharmacist/Pharmacist for DVDMS Application.	Informed to CMO/DIV PM/DPM/MOIC
Indenting is manual except in DH.	Need online inventory through DVDMS application	Informed to CMO/DIV PM/DPM/MOIC
All BCPM of blocks not known about Mobile Academy & Kilkari	Need to training to all BCPMs as well as ASHA.	Team orient to BCPMs about Mobile Academy & Kilkari .Informed to CMO/DIV PM/DPM/MOIC/DCPM.
ASHA Registration is required in RCH Portal. Maximum Ashas are not started the Course because of not registered in RCH Portal.	ASHA Registration on RCH Portal is required	Informed to CMO/DIV PM/DPM/MOIC/BPM/DEO .
BPM/ Data Entry Operator cannot do registering ASHA Record due to problem in RCH portal and ASHA Mapping or ASHA Database. That's why maximum Asha cannot start the Mobile academy course	Needed to Map ASHA Database and Update ASHA mobile no. on Portal	Informed to CMO/DIV PM/DPM/MOIC/BPM/DEO.

3rd *Manu* *SM*

Other Points :

- BSNL CUG no. is not working for Mobile academy course, that's why 90% ASHA cannot started the mobile academy course.
- Team mail to Arman Team and Ministry to sort out the BSNL CUG Network issue.
- MCP Card not available in block.
- Instructed to BPMs for sufficient Paper, printer cartridge and stationary.
- HMIS Format not available in block. As per District officials, printed HMIS formats available in block soon.


TAMAL BASAK
DATA ANALYST (MIS)


Navneet Kr. Mishra
Data Analyst (MIS)


Prabhakar Shakya
Technical Officer